

Bill Krauss

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FSMLabs (Socorro, New Mexico)—

- Creation and/or rewriting of technical documentation (*i.e.*, installation instructions, man pages, etc.) and press materials
- Development of course material for operating system training program (and coordinating proposed book based on same material)
- Design, implementation, maintenance and documentation of three websites (www.fsmlabs.com, www.rtlinux.com and www.rtlinux.org).

Impact Lighting (San Francisco)—Redesign, implementation and documentation of relational inventory, sales, rental scheduling and invoicing system for this large theatrical lighting company.

Stephanie Voss Investigations (San Francisco)—Design, implementation and documentation of proprietary scheduling, invoicing and reporting system for this San Francisco private investigation firm.

Broom Service (San Francisco)—Design, implementation and documentation of proprietary scheduling, invoicing and reporting system for this cleaning service company.

Full Circle Productions (San Francisco)—Writing, editing, graphic design, layout and implementation of ads, flyers and brochures for this actor training company.

Juline Designs (San Francisco)—Website design, writing and implementation for this custom clothing designer (www.julinedesigns.com).

Various (San Francisco, Los Angeles)—Macintosh consulting and training. System installation, maintenance and troubleshooting for small business and individuals. Technobabble-free handholding at no extra charge. "We read the manual, so you don't have to."

Training: Certificates in Web Programming and UNIX System Administration, Center for Advanced Computer Technology, College of the Extended University, CalPoly Pomona.

Operating Systems: MacOS, Linux, Windows NT.

Languages: Perl, JavaScript, HTML and some SGML.

Applications: QuarkXpress, Adobe PageMaker, Adobe Illustrator, Adobe Photoshop, Adobe GoLive, Adobe Acrobat, TypeStyler,

DeBabelizer, MS Word, MS Excel, MS Internet Explorer, Netscape Communicator, AOL, Eudora, Anarchie, Fetch, OmniPage Pro, FlightCheck, Now Up-to-Date & Contact, MacPerl, FileMaker Pro, etc.